March 12, 2020

Dear Neighborhood PACE Participant,

Urgent information: Please read.

We at Neighborhood PACE continue to monitor the status of the Coronavirus (Covid-19). The Massachusetts Department of Public Health reports that the number of confirmed cases in Massachusetts are growing daily.

To reduce risk for our participants, Neighborhood PACE will be implementing the following safety measures – effective immediately:

- Participants scheduled for PACE Center appointments will receive a phone call the morning of their appointment between 7am to 9am. The purpose of this call is to complete a phone screen of participants before boarding vans or entering the PACE center. Please note: If you do not answer your phone after multiple attempts by PACE staff, you will not be picked up.
- If participants are not screened by phone prior to arrival at the Center, they will be screened upon entry.
- All Participants scheduled for a home visit of any kind, will receive a phone screening call prior to the visit.
- We will be limiting the number of participants at our PACE Centers. The Interdisciplinary Teams are reviewing current census and determining, based on medical criteria, who needs to be at the Center.
- If your schedule is going to change, someone from your Center will call you to discuss the changes and determine with you, any additional service needs you may have.

Please contact your PACE center immediately if:

- You have traveled to or been in an area considered high-risk for coronavirus in the past 14 days.
- You have been exposed to someone who has traveled to an area considered high-risk for coronavirus in the past 14 days
• You have been exposed to someone diagnosed with coronavirus disease or suspected of having the disease
• You have a (new) cough or fever?

If any of these conditions apply to you, we can advise you as to next steps, including the need for testing or further assessment.

Continue to stay updated
Visit www.CDC.gov. As we discussed before, we are following the guidance of the Center for Disease Control (CDC) as well as the Boston Public Health Commission. The recent guidance published by the CDC related to older adults and those with chronic disease is as follows:

• Stock up on supplies, including non-perishable foods, cleaning supplies, etc
• Take everyday precautions to keep space between yourself and others.
• When you go out in public, keep away from others who are sick, limit close contact and wash your hands often.
• Avoid crowds as much as possible.
• Avoid cruise travel and non-essential air travel.
• During a COVID-19 outbreak in your community, stay home as much as possible to further reduce your risk of being exposed.

We will continue to keep you updated to the changing advisories, but if you have any specific questions or need assistance please contact your center.

Sincerely,

Neighborhood PACE Senior Management

Winthrop PACE Center: 617-568-6300
Lewis Mall PACE Center: 617-568-4426
Revere PACE Center: 617-568-6333