Questions and Facts About Neighborhood PACE

Questions:
1. Are you getting everything you need from your current healthcare insurance program?
2. Is your health situation changing or becoming difficult to manage?
3. Do you need help coordinating your medical care, taking medications, scheduling and getting to and from medical appointments?
4. Do you want to spend more time socializing, making new friends or doing more activities outside of the home?
5. Are you able to complete your chores easily or do you wish you had more services to help you?

Facts:
Individuals may be hesitant to change their primary care provider (PCP). Below are some ways to address their concerns:

• If the individual’s PCP is at The East Boston Neighborhood Health Center, they may be able to keep their PCP as we have a special waiver program with the health center.
• Neighborhood PACE PCPs have experience caring for older adults. This is an important distinction because as we age, the way our body processes medications also changes. At Neighborhood PACE, our PCPs are experienced in caring for older adults, just like pediatricians are experts in treating children.
• Because of our highly coordinated care model, our PCPs know when their patients are in the hospital and a PACE nurse liaison make rounds in the hospital to ensure our participants are recovering well. In addition the PCPs have the ability to follow what is happening to the patient through shared medical records.
• Interested individuals can do a site tour and then decide if they want to continue the enrollment process.
• Lastly, PACE is voluntary and participants can dis-enroll at any time if they are not happy with the services.

If there are any services an individual wants to keep, please contact us at 1-617-568-6377 (TTY 800-720-3480) to learn how we can address their needs.

www.neighborhoodpace.org